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RECEIVED

NOV 24 2004

Technology Center 2600

Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Re: Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR LOOKING UP BUSINESS ADDRESSES AND DIRECTIONS BASED ON A VOICE DIAL-UP SESSION
Application No. 09/802,493
Filing Date: 03/09/2001
Assignee: BeVocal, Inc.
Docket No.: BVOCOP020

Dear Sir:

Please enter the enclosed Revocation and Power of Attorney into the file of the referenced application.

Very truly yours,
Zilka-Kotab, PC

Kevin J. Zilka
Reg. No. 41,429

Enclosure

CERTIFICATE OF MAILING

I do hereby certify that this correspondence is being deposited with the United States Postal Service as first class mail, postage prepaid, in an envelope addressed to Commissioner for Patents, P.O. Box 1450, Alexandria, VA 22313-1450, on the date set forth below.

Erica L. Farlow
Erica L. Farlow

11/15/2004

Date

Page 1 of 2

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

RECEIVED
Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR DAMAGE CONTROL DURING LARGE-SCALE ADDRESS SPEECH RECOGNITION

Application No. 10/005,597

Filing Date: 11/07/2001

Assignee: BeVocal, Inc.

Docket No.: BVOCP022A

NOV 24 2004

Technology Center 2600

Title: ENHANCED GO-BACK FEATURE SYSTEM AND METHOD FOR USE IN A VOICE PORTAL

Application No. 10/078,188

Issue Date: 02/15/2002

Assignee: BeVocal, Inc.

Docket No. BVOCP025

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR LOOKING UP BUSINESS ADDRESSES AND DIRECTIONS BASED ON A VOICE DIAL-UP SESSION

Application No. 09/802,493

Filing Date: 03/09/2001

Assignee: BeVocal, Inc.

Docket No.: BVOCP020

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A DYNAMICALLY CONFIGURABLE VOICE PORTAL

Application No. 09/802,662

Issue Date: 03/09/2001

Assignee: BeVocal, Inc.

Docket No. BVOCP011

Title: SYSTEM, METHOD AND COMPUTER PROGRAM PRODUCT FOR A TRANSCRIPTION GRAPHICAL USER INTERFACE

Application No. 09/769,638

Issue Date: 01/24/2001

Assignee: BeVocal, Inc.

Docket No. BVOCP005

**REVOCATION OF PRIOR POWERS OF ATTORNEY
AND GRANT OF NEW POWER OF ATTORNEY**

Commissioner of Patents and Trademarks
P.O. Box 1450
Alexandria, VA 22313-1450

Page 2 of 2

Sir:

As assignee of record of the entire interest of the above-identified patent applications(s) and/or patent(s), all powers of attorney previously given are hereby revoked and the following agents/attorneys are hereby appointed to prosecute and transact all business in the U.S. Patent and Trademark Office connected therewith.

RECEIVED

Kevin J. Zilka (Reg. No. 41,429);
Dominic M. Kotab (Reg. No. 42,762); and
Ronald B. Feece (Reg. No. 46,327);

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Please send all correspondence for these applications(s) and/or patent(s) as follows:

Cust. ID #: *28875*

Zilka-Kotab, PC
P.O. Box 721120
San Jose, California 95172-1120

Please direct any calls to Kevin Zilka at (408) 505-5100.

Date

11/9/04Name: LISA M. GUERRATitle: LISA M. GUERRAVP ENGINEERING